

Technology QuickTip

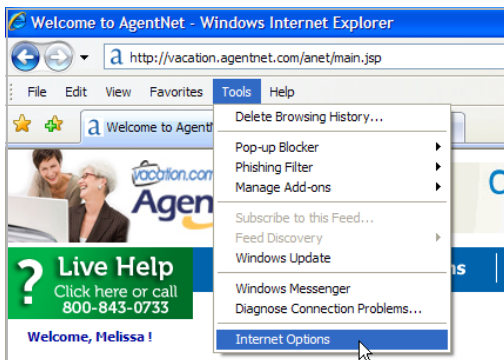
Resolving Blank Pages in AgentNet

Many members experience the similar technology challenges when using the Vacation.com online resources. We have compiled step-by-step instructions to save you some frustration and help you resolve these issues yourself. If you try these steps and are not able to successfully resolve your issue, please feel free to contact Member Services at (800) 843-0733, Monday-Friday from 9am-6pm.

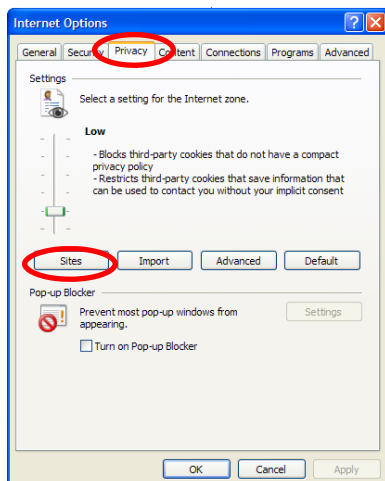
When I click a link in AgentNet, the new page loads blank.

When a page you launch from AgentNet loads blank it is typically because you need to enable 3rd party links for that site. Follow the instructions below to learn how to make this change.

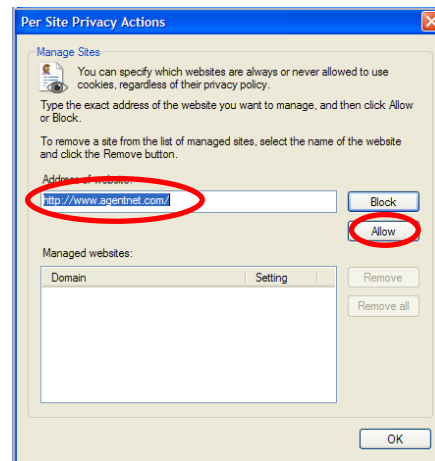
- 1) Launch an Internet Explorer Window.
- 2) Select "Tools" from the top row of menu options, then click "Internet Options."



- 3) In the "Internet Options" dialogue box, select the "Privacy" tab, then select "Sites."



- 4) In the dialogue box that opens, enter the web address of the site in question. Then click "Allow."



- 5) Here are the web addresses for some of the sites in AgentNet that this is a frequently occurring error:

Engagement: <http://vacation.sss1.com>
 Hertz: <http://www.joinvacation.com/hertz>
 CCRA: <http://www.ccratravel.com/app>
 AgentNet VAX: <http://vaxavc.vaxvacationaccess.com/>