

Technology QuickTip

Allowing Pop-Ups in AgentNet

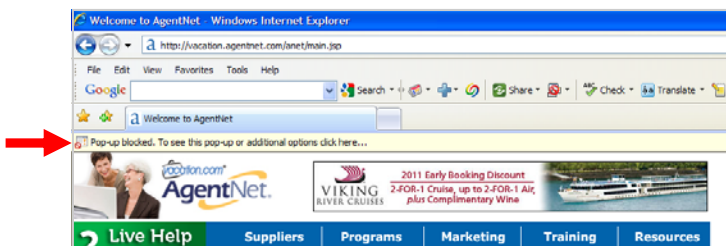
Our members frequently tell us that they click on a link in AgentNet and nothing happens. Most of the time this is caused by a pop-up blocker. When you click on links for EZguider, Engagement, AgentNet VAX, and many more, these applications open in new windows, which your computer interprets as pop-ups. It is possible that you have more than one pop-up blocker installed on your computer, and need to allow pop-ups for AgentNet in each one.

Listed below are instructions on the most commonly used pop-up blockers, but if you are still having difficulty with AgentNet or need assistance with any of Vacation.com's programs, please call Member Services, Monday through Friday, 9 a.m. to 6 p.m. ET at (800) 843-0733.

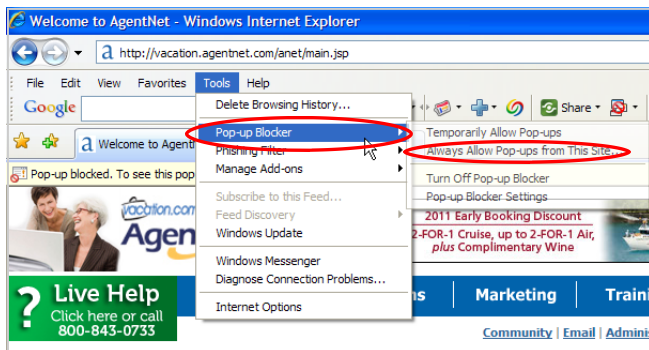
Internet Explorer 7 and 8 Pop-Up Blocker

With the Yellow Warning Bar

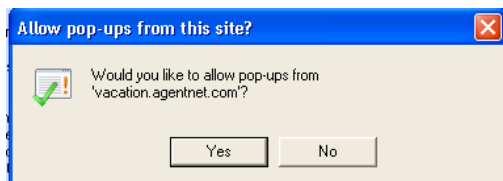
If pop-ups are being blocked by Internet Explorer 7 or 8, a yellow warning bar will display at the top of your screen.



- 1) Select "Tools" menu
- 2) Click "Pop-Up Blocker"
- 3) Select "Always Allow Pop-Ups from This Site"



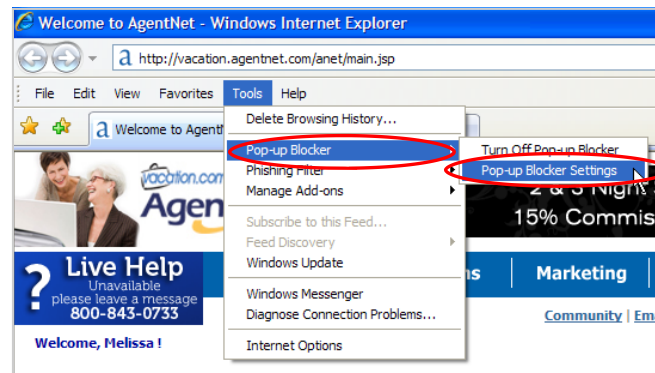
- 4) A pop-up loads asking you to confirm, click "Yes."



Pop-ups are now enabled for AgentNet.

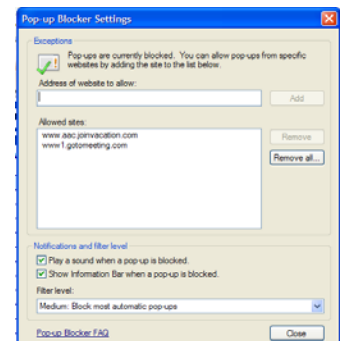
Without the Yellow Warning Bar

If you don't see the yellow warning bar, you can manually allow pop-ups by following the steps below.



- 1) Click "Tools," then select "Pop Up Blocker" and "Pop Up Blocker Settings."

- 2) In the dialogue box that opens, add the address "vacation.agentnet.com" then click "Add."



Pop-ups are now allowed on AgentNet.

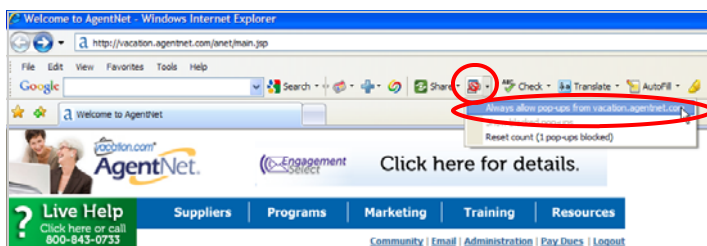
NOTE: Pop-ups can be blocked by both your browser and a toolbar. To learn about enabling pop-ups on your toolbar continue to page 2.

Toolbar Pop-Up Blockers

Google Toolbar

1) If the Google toolbar is blocking pop-ups, click the down arrow next to the pop-up blocker symbol on the Google Toolbar.

2) Select "Always allow pop ups from "vacation.agentnet.com"

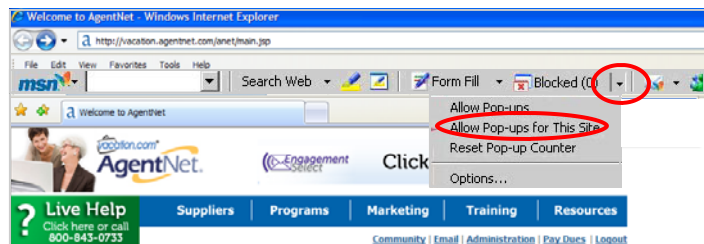


Pop-ups are now enabled for AgentNet.

MSN Toolbar

1) If the MSN toolbar is blocking pop-ups, click the down arrow next to the "Blocked (1)" option on your MSN Toolbar.

2) Select "Allow Pop-Ups from This Site."

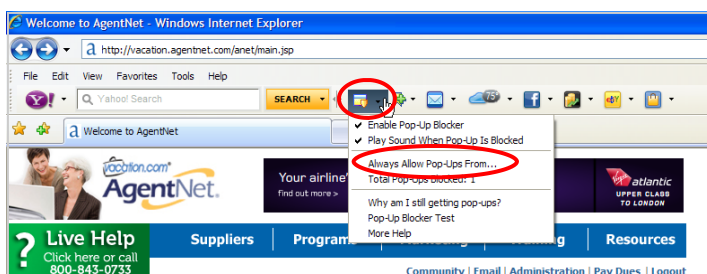


Pop-ups are not enabled for AgentNet.

Yahoo Toolbar

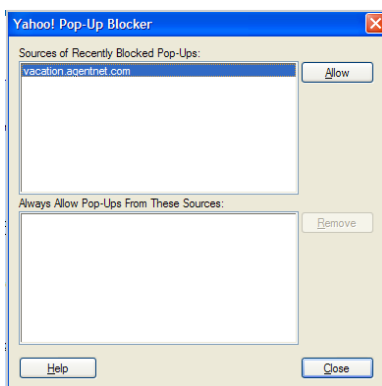
1) If pop-ups are blocked from the Yahoo Toolbar, click the down arrow next to the pop-up blocker symbol on the Yahoo Toolbar.

2) Select "Always Allow Pop Ups from..."



3) A new window loads, listing the "vacation.agentnet.com" site in the top box. Click "Allow."

4) A pop-up loads asking you to confirm, click "Yes."



Pop-ups are now enabled for AgentNet.

AOL Toolbar

1) If the AOL toolbar is blocking pop-ups, click the down arrow next to the "Blocked (1)" option on the AOL toolbar.

2) Blocked changes to "Allowed."

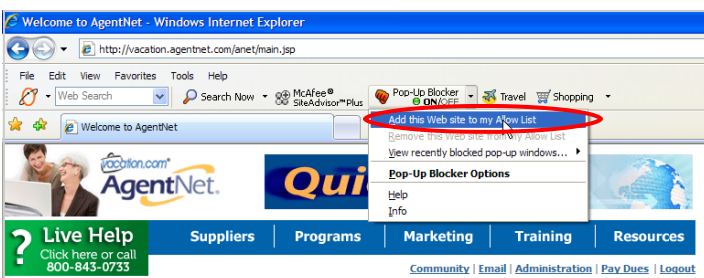


Pop-Ups are now enabled for AgentNet.

Earthlink Toolbar

1) If the Earthlink toolbar is blocking pop-ups, click the down arrow next to the pop-up blocker symbol.

2) Select "Add this Web site to my Allow List"

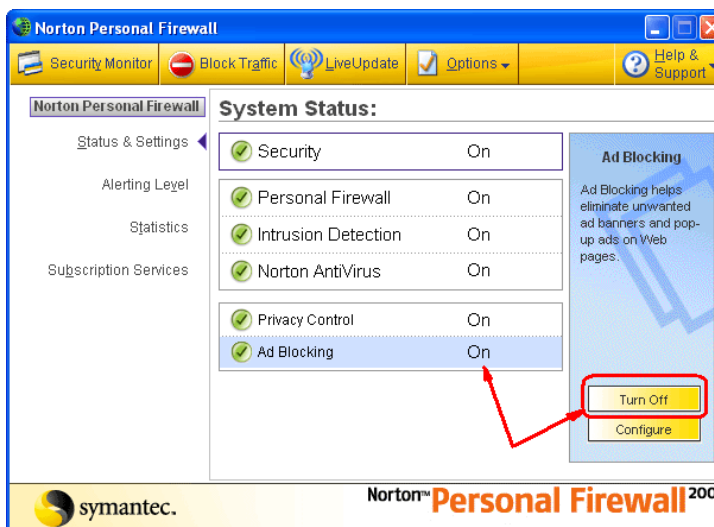


Pop-ups are not enabled for AgentNet.

Norton Internet Security or Personal Firewall 2003 Pop-Up Blocker

To disable Ad Blocking

1) Open Norton Internet Security or Norton Personal Firewall.



2) Click "Status & Settings."

3) Click "Ad Blocking"

4) If you are using Norton Internet Security, then click the "Ad Blocking Settings for" menu and select the user whose settings you would like to change.

5) Uncheck "Turn on Ad Blocking."

6) Uncheck "Turn on Pop-up Window Blocking."

7) Click "OK."

Once you have configured Ad Blocking or Pop-up Blocking, information may still be blocked on the website. This may be because the website information is being stored in your web browser's cache. You must clear the cache for the changes to work. Read on to see how to clear your browser's cache.

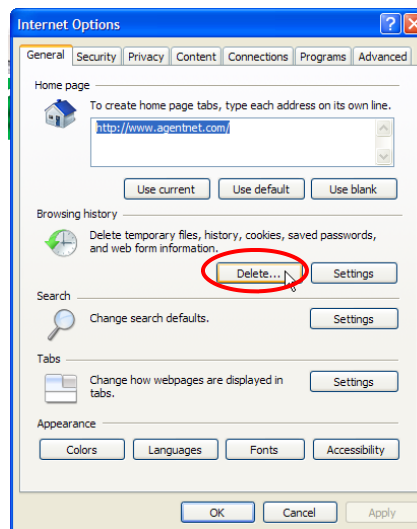
To clear the cache in Internet Explorer 7 or 8

1) Launch an Internet Explorer window

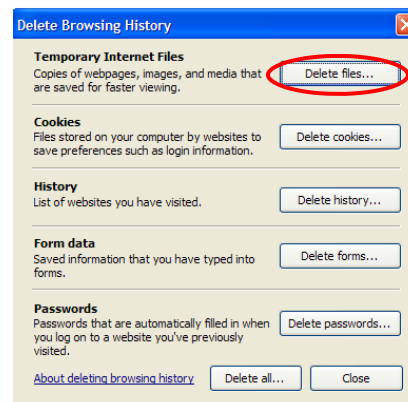
2) Click "Tools"

3) Select "Internet Options"

4) Under "Browser History," click "Delete."



5) A new window opens, click "Delete Cookies" then click "Ok." (In Internet Explorer 8, you select the appropriate tick box, then clicking "Ok".)



When you launch a new browser window pop-ups are allowed for all internet browsing.